

Return Material Authorization Form (Form 26 v.4.0)

General Information		
Date		Address for product collection <i>(may involve charge for collection)</i>
Customer name		
Contact person		
Tel no.		
Email		

Product Information				
Item #	Part no. or description	Invoice no.	Returned qty (pcs)	IM internal use
1				
2				
3				
4				

Defect Information								
System Description								
#	Type		Brand & series & model	Use mixed with other brand of module?	For item #			
	1: Server 2: PC / MAC	3: Notebook 4: Industrial			1	2	3	4
1				<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2				<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Defect description								
Defects					For item #			
					1	2	3	4
<input type="checkbox"/> Failed to boot up before BIOS memory scan / no response					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Failed to boot up after BIOS memory scan					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> System hanged / shut down during use					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> System rebooted during use					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> System resumed to normal after replacing other module					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please send the form to IM either by email (rma@intelligentmemory.com) or by fax (+852 2422 2511).

IM internal use			
Approved by		Remark	
RMA #			
Date of receipt			

IMPORTANT NOTE

Details of warranty terms and period please refer to the Product Warranty Policy found in our company website.